

Why does Quality matter?

- Reputation of individual universities and of the Australian university system
- Reliable level of knowledge and skills in graduates
- Portability of qualifications after graduation, and credit transfer & exchanges during study

2

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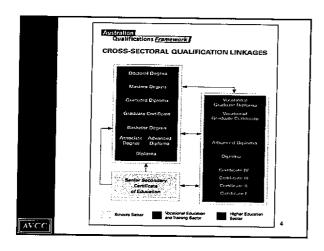
The Quality Assurance Framework
For Higher Education

States/Territories
Accreditation based on National Protocols
AUQA
(Australian
Universities
Quality Agency)
Audits
Universities
Responsible for academic standards

Other QA
mechanisms
(e.g. Professional
Associations, GCA, AVCC Codes & Guidelines)

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Australian Government processes

- Government mechanisms include:
 - Individual University Acts (legislated under State/Territory Government jurisdiction)
 - > The Higher Education Support Act 2003
 - > National Protocols for Australian Higher Education
 - > The Education Services for Overseas Students (ESOS) Act 2000 and its associated National Code
 - > Transnational Quality Strategy (TQS) Framework

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Learning & Teaching Performance Fund

- Australian Government program that aims to reward higher education providers that best demonstrate excellence in learning and teaching
- \$54.4 million in 2006
 - >5 universities rewarded for excellence
 - >9 universities rewarded for high achievement
- \$82 million in 2007
- \$109 million in 2008
- Debate over measures used to determine quality and reliability of data

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5

Research Quality Framework Purposes > determine quality and impact of university research activities > research resource (re)distribution > potential to reshape university sector Groups of researchers will be put forward by universities for assessment by discipline review panels Research to be assessed on Quality and Impact About \$557M will be distributed by Commonwealth via RQF outcomes for 2008-AVCC **Transnational Quality Strategy** Framework - Key Principles 1. Courses/programs delivered within Australia & transnationally should be equivalent in standard of delivery & course outcomes, as determined under nationally recognised QA arrangements 2. Australian courses offshore must comply with host country legislation and regulatory frameworks AVCC**Australian Universities Quality Agency** An independent, not-for-profit national agency that promotes, audits, and reports on quality assurance in Australian higher education both onshore & offshore Provides public assurance of the quality of Australia's universities AUQA's audit procedures and quality assurance system are open to public scrutiny Its judgements aim to be objective, fair, accurate and rigorous

9

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Graduate Careers Australia's annual surveys ■ Course Experience Questionnaire Graduate Destination Survey > Includes Postgraduate Research Experience Questionnaire Graduate Starting Salaries report - relating to new graduates (aged 25 and under) (derived from GDS) AVCC **Australian Professional Associations** Integral role in the design and validation of university courses > including study requirements for professional registration > work experience requirements as part of program content National Office of Overseas Skills Recognition (NOOSR) monitors professional association requirements 11 AVCC's Principles for Provision of Education by Australian Universities Sets out responsibilities & expectations universities & students can have legitimately & fairly of each other Enables universities within the framework of their legislated autonomy to regulate their

own activities through formulating their own

Sets out principles that apply to all students

12

statements for internal use

and courses

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AVCC's International Code & Guidelines ■ All 38 AVCC members' universities are signatories to the Code > all are fully committed to the legal, ethical, financial and education provisions a strong demonstration of Australian universities' commitment to providing high quality programs both in-country & offshore · First published in 1989; latest edition released on 12 April 2005 > reflecting the changing & dynamic nature of higher education provision around the world AVCC Individual University review processes and practices (1) · Universities, as autonomous entities, regularly review their: > courses and programs (teaching and research) > students entry level to study > teaching and research staff performance (peer review) > faculties (management and operations, including selection processes, professional development) > services AVCC Individual University review processes and practices (ii) University-initiated reviews include external reviewers from: > business and industry > academia (from Australia and overseas) > the wider community

Australian University Quality Assurance

- Factors impacting on Australia's ongoing review of QA
 - > Increasing demand on the higher education sector
 - > Credit transfer and mutual recognition of qualifications
 - > Diversification of funding
 - Negotiations and discussions regarding trade in education services and attitudes to foreign providers and GATS
 - > Australia's objective: sustaining quality, quality assurance and academic excellence

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